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Class	Subclass
ISSUE CLASSIFICATION	

U.S. UTILITY Patent Application

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PATENT DATE

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APPLICATION NO. 09/794866	CONT/PRIOR	CLASS 700	SUBCLASS	ART UNIT 12102 2177	EXAMINER PLEUANTIN Breen SM
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1. Identify the problem
 2. Identify the cause
 3. Identify the effect
 4. Identify the solution
 5. Identify the outcome

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Method and system for a telephone-based and/or internet-based interactive voice and/or data quality of service (QoS) monitoring

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